

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Kevin Collins

Confirmation No.: 1608

Application No.: 09/881,777

Examiner: Thu Ha T Nguyen

Filing Date: 06/15/2001

Group Art Unit: 2155

Title: REMOTE SUPPORT SYSTEM

Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee
(X) Other: One Month Extension Check for \$120.00 enclosed (fee \$)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS		MINUS		= 0	X \$50	\$ 0
INDEP. CLAIMS		MINUS		= 0	X \$200	\$ 0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
	X					
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: April 5, 2005

Typed Name: Steve M. Perry

Signature:

Respectfully submitted,

Kevin Collins

By

Steve M. Perry

Attorney/Agent for Applicant(s)

Reg. No.: 45,357

Date: April 5, 2005



File No. T9837 Client HP
Serial No. 09/881,777 Atty SMP/sbh
Date Mailed: 4/5/05

Please acknowledge receipt of:

- ☐ Patent Application
- ☐ Drawings _____ sheets
 - ☐ Informal ☐ Formal
- ☒ Certificate of Mailing
- ☐ Nonpublication Request
- ☒ Check No. 21867 for \$ 120.00
- ☐ Declaration and Petition
- ☐ Power of Attorney
- ☐ Express Mail No. _____
- ☐ IDS, PTO 1449 & References
- ☒ Transmittal Letter
- ☐ Assignment with Cover
- ☐ Amendment
- ☒ Response
- ☒ Extension of time petition
- ☐ Missing Parts Response & copy of Notice to File Missing Parts
- ☐ Issue fee transmittal & advance order
- ☐ Maintenance fee transmittal
- ☐ Request for PCT
- ☐ Demand for PCT examination
- ☐ PCT Fees
- ☐ Other _____

Patent

Please acknowledge receipt of:

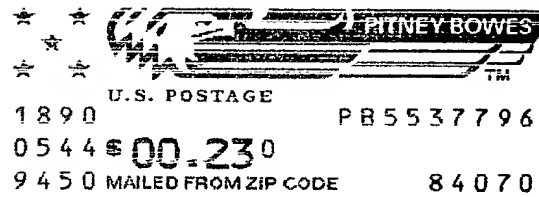
- ☒ Amendment 11 pages
- _____ Formal Drawings _____ pages
- _____ Informal Drawings _____ pages
- ☒ Certificate of Mailing
- ☒ Transmittal letter for Response/Amendment
- _____ Sent via Express Mail _____
- _____ Other _____

This 5th day of April, 2005.

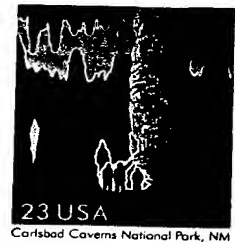
Inventor: Kevin Collins

Title: Remote Support System

PDNO 1006714-1



THORPE NORTH & WESTERN L.L.P.
P.O. Box 1219
Sandy, UT 84091-1219



Donna M. Kraft
Hewlett-Packard Company
Legal Department MS 79
3404 E. Harmony Rd.
Ft. Collins, CO 80528

BEST AVAILABLE COPY

P.O. BOX 1219
SANDY, UT 84091-1219
(801) 566-6633

ZIONS FIRST NATIONAL BANK
Sandy Office 125 West 10600 South
Sandy, Utah 84070

21867

31-5/1240
19

4/5/2005

AY TO THE
RDER OF Commissioner of Patents and Trademarks

\$ **120.00

One Hundred Twenty and 00/100***** DOLLARS

T9837 one month extension

1EMO

ORPE NORTH & WESTERN, L.L.P.

GENERAL OPERATING ACCOUNT

Commissioner of Patents and Trademarks

4/5/2005

21867

T9837 one month extension

120.00

Cash-Zions

T9837 one month extension

120.00